

REPORTING PATIENT SAFETY CONCERNS

Physician Associates Sleep Disorder Center strives to provide safe, quality care while meeting – and even exceeding – our patients' needs and expectations. We also recognize that there may be times when a patient, a patient's family member, a caregiver or a member of the medical staff has questions or concerns.

On those occasions, complaints or concerns may be voiced internally to a member of the Physician Associates Sleep Disorder Center team, such as the Office Manager, Quality Assurance/Risk Manager or the Director of Human Resources.

Office Manager
(407) 687-8821

Quality Assurance/Risk Manager
(407) 262-5730

Director of Human Resources
(407) 262-5757

Physician Associates Sleep Disorder Center Mailing Address:

550 E. State Road 434
Longwood, FL 32750

7300 Sandlake Commons Boulevard
Suite 227
Orlando, FL 32819

Phone: (407) 262-5805
Fax: (407) 262-5806

Or, you may contact the following agencies:

HIPAA Privacy/Security Issues

Office of Attorney General
State of Florida
The Capitol PL-01
Tallahassee, FL 32399-1050
Phone: (850) 414-3300

Medicare & Medicaid Billing Issues

Centers for Medicare and Medicaid Services
Region 4 – Atlanta
Office of Regional Administrator
Atlanta Federal Center
61 Forsyth Street, SW, Suite 4T20
Atlanta, GA 30303-8909
Phone: (404) 562-7150

Patient Safety or Quality of Care Issues

Joint Commission

Office of Quality Monitoring

1-800-994-6610 or by emailing at

complaint@jointcommission.org

To file a complaint with the Agency for Healthcare Administration (AHCA) you may contact them at:

Agency for Healthcare Administration

Consumer Assistance Unit

2727 Mahan Dr. / Building 1

Tallahassee, Florida 32308

Phone: (888) 419-3456

Florida State Department of Health

4052 Bald Cypress Way

Tallahassee, Florida

Phone: (850) 245-4147

Fax: (850) 487-4574